The TMI Group Delivers Total Support

TMI’s PM&C service is just one part of our total commitment to customer support. If our PM&C technician cannot bring a particular machine up to specification, a return authorization is issued, or field service is arranged. Our Technical Support Staff around the world offers specialized set-up and training services and expert telephone assistance.

TMI’s PM&C service can be utilized for testing equipment from The TMI Group of Companies, including Testing Machines, Inc., Messmer Büchel, Adamel Lhomargy, and FIBRO System AB, as well as many other manufacturers. Find out how we can help minimize service interruptions and maximize your machines efficiency.

Contact TMI’s PM&C Service Coordinator Natasha Braun at (302) 613-5600 ext. 113 or nbraun@testingmachines.com to request further information or schedule service.

North American offices

Garnett Thorpe
Rockford, Illinois, USA
Tel: (815) 494-9988
gthorpe@testingmachines.com

Ronnie Wall
Chesnee, South Carolina, USA
Tel: (864) 431-9951
rwall@testingmachines.com

Claude Ricard
Quebec, Canada
Tel: (302) 358-4642
cricard@testingmachines.com

Worldwide offices

Messmer Büchel / Büchel BV
Veenendaal, Netherlands
buchel@testingmachines.com

FIBRO System AB
Stockholm, Sweden
fibro@fibro.se

TMI Trading (Shanghai) Co., Ltd.
Shanghai, China
dwang@testingmachines.com

PT. TMI Asia
West Java, Indonesia
warcon1@bdg.centrin.net.id

Adamel Lhomargy SARL
Roissy en Brie, France
adameillhomargy@testingmachines.com

www.testingmachines.com
Installation and Training Services

PROFESSIONAL INSTALLATION AND TRAINING TO GET YOU UP AND RUNNING!

TMI's Installation and Training Services ensure smooth set-up and training for your new instrument(s). Our trained technicians are available to install your instrument and train all of your operators to save costly downtime and facilitate immediate use. Training is also available at your facility or ours, to assist your operators with any questions they may have, and to allow you to profit from your testing process. If you have any questions or would like a quotation on these services, please contact your nearest TMI sales office. They will be pleased to assist you.

Paper and Packaging Testers
- Abraders
- Basis Weight Scales
- Beach Puncture
- Burst
- Caliper
- Coefficient of Friction (COF)
- Compression
- Densometers
- Micrometer
- MIT Endurance
- PPT Tear
- Roll Hardness (serviced in factory)
- Roll Tightness (serviced in factory)
- Slip & Friction
- Smoothness
- Sample Cutters
- STIFFI
- Stiffness
- Tear
- Tensile
- Thickness
- Z-Directional Tensile

Pulp Testing
- Freeness
- Speed Dryers
- TAPPI Sheet Press
- TAPPI Disintegrator

Plastic & Rubber
- Charpy/Izod Impact
- HDT/Vicat
- Heat Sealers
- Hot Tack
- Notching Cutters
- Melt Flow
- Tensile

Adhesion & Flexible Packaging
- Hot Tack
- Laboratory Heat Sealers
- Peel Tester
- Probe Tack

PM&C service is available for many physical testing instruments and accessories that are not listed. Please contact us with the type, make and model number of your instrument.

The Preventative Maintenance and Calibration (PM&C) department offers on-site maintenance and calibration on physical testing instruments, some of which are listed below. Service is available, but not limited to, instruments manufactured and sold by Testing Machines, Inc., Messmer Büchel, Adamel Lhomargy, FIBRO System AB, PT. TMI Asia and many other manufacturers. All certification is in accordance with the appropriate ASTM, TAPPI or other applicable standard. All instruments are calibrated using test equipment whose accuracy is traceable to the National Institute of Standards and Technology (NIST) or accepted industry standards. Please advise us of the make and model of your tester to receive further information.

Testing Machines Inc. Field Service Department is accredited to ISO/IEC 17025-2005 by the American Association for Laboratory Accreditation (A2LA).